

Fredericksburg Clinic Nondiscrimination Notice

Updated April 12, 2017

Fredericksburg Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Fredericksburg Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Fredericksburg Clinic Provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages
- Access to telephonic and video interpretation services

If you need these services, contact our Compliance Coordinator

If you believe that Fredericksburg Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Bryan K. Stadig, Compliance Coordinator 1308 S State Hwy 16 Fredericksburg, TX 78624, Phone: (830) 997-2182 Fax: (830) 997-9598 Email: bstadig@fbgclinic.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Bryan K. Stadig, Compliance Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/main.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

English

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you.
Telephone: 1-830-997-2181.

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.
Telephone: 1-830-997-2181.

VIETNAMESE

CHÚ Ý: N U B N NÓI TI NG VI T, CÓ CÁC D CH V H TR NGÔN NG MI N PHÍ DÀNH CHO B N. Telephone: 1-830-997-2181.

CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。 Telephone: 1-830-997-2181.

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
Telephone: 1-830-997-2181.

ARABIC

ملحوظة: إذا كنت تتحدث أكثر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم
Telephone: 1-830-997-2181.

URDU

کال۔ ی ہوں دستی خدمات مفت م ی مدد کی، تو آپ کو زبان کی خبردار: اگر آپ اردو بولتے ہ
Telephone: 1-830-997-2181.

TAGALOG - FILIPINO

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Telephone: 1-830-997-2181.

FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.
Telephone: 1-830-997-2181.

HINDI

: आप

Telephone: 1-830-997-2181.

FARSI

اربی امش. گبیری سراف نابز هب رگا: هجوت سامت دی م وگتفگی نکی هست، دی نابز تالی تروصب
ی ناگ Telephone: 1-830-997-2181.

GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Telephone: 1-830-997-2181.

GUJARATI

:

Telephone: 1-830-997-2181.

RUSSIAN

:

Telephone: 1-830-997-2181.

JAPANESE

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。
Telephone: 1-830-997-2181.

LAO

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ,
ໂດຍບໍ່ເສັ້ນຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. Telephone: 1-830-997-2181.